



1. Welcome and opening
  - 1.1. Welcome
  - 1.2. Confirmation of Quorum
  - 1.3. Voting Procedures
  - 1.4. Confirmation of the agenda
  - 1.5. Confirmation of Minutes of AGM 2018
2. Chairman's Report
  - 2.1. Governance
3. Auditors' Report
4. Chairman's Report Part 2
  - 4.1. Profile and demographics of Membership
  - 4.2. Youth Forum
  - 4.3. CPD Platform
  - 4.4. Chartered Banker SA
5. Confirmation of new board
  - 5.1. Reference to Memorandum of Incorporation
  - 5.2. Nominations received and formal recommendation from the Board
  - 5.3. Ratification of new Board
6. Appointment of Auditor
7. Questions
  - 7.1. Questions formally submitted prior to the AGM
  - 7.2. Other questions
8. Award Designations
9. Closure