

# INSTITUTE OF BANKERS IN SOUTH AFRICA - BOARD OF DIRECTORS BIO'S



# FULUFHELO MANDANE

**Current position : Head: Dealership Relationship (Regional Director)**

**Details of employer : Absa Bank**

**Area of Expertise : General Management, Sales & Operations Management**

## **Qualifications and designations:**

- Master of Business Administration - Candidate,
- Post Graduate Diploma in Business Administration,
- Bachelors of Business Administration,
- National Diploma Banking.

## **Value add:**

- Growth plan of the organisation
- Organisation redesign and improvement
- Value proposition development and positioning to prospective members
- Reposition and improve market relevance
- Development of sustainable strategies in an African context considering the change in African banking industry equity and face.

# JILL DYERS

**Current position : Chief of Staff : Absa Group Chairperson**

**Details of employer : Absa Bank**

**Area of Expertise : General Banking, Human Resources, Business Change & Transformation, Customer Value Management**

## **Qualifications and designations:**

- Master of Business Leadership,
- Bachelor of Arts, Human Movement Studies.

## **Value add:**

- Passion about Change and Transformation
- Has driven many significant projects and organisational change
- Key advisor to the Chairperson of Absa providing knowledgeable review and recommendations for intended policy shifts ensuring that context, analysis and the views of the respective areas are collated, filtered and summarised in a concise manner.
- Vision toward a learning proposition not only for Banking but the Industry as a whole. We live and work in a world of Artificial intelligence, and the Fourth Industrial Revolution.

# JOEL NCUBE

**Current position : Head: Balance Sheet Management & Regulatory Reporting**

**Detail of employer : Standard Chartered Bank**

**Area of Expertise: Finance & Strategy**

## **Qualifications and designations:**

- MSc in Finance and Investment, BCom Hons in Banking,
- Associate Chartered Institute of Management Accountants (ACMA), Chartered Global Management Accountant (CGMA),
- Certified Public Accountant (CPA-Australia),
- Fellow Institute of Bankers South Africa (FIBSA).

## **Value add:**

- Joel has 15 years of banking experience spanning across different regions with Standard Chartered Bank. Prior to his current role he was the Head of Cost, Business efficiency and Investment for Africa and Middle East overseeing 25 countries.
- He is a member of the Institute of Directors Southern Africa.
- Joel was appointed to the IOBSA board in August 2017 and has served very well in the board
- He brings a wealth of expertise in strategy, governance, financial controls, business efficiency, cost management and overall financial expertise.

# KHOLISILE PINDELA

**Current position : Regional Head International Banking**

**Detail of employer : Absa Bank**

**Area of Expertise: International Banking**

## **Qualifications and designations:**

- Master of Business Administration,
- Certified Associate of The Institute of Bankers (CAIB),
- Associate of The Institute of Bankers (AIB).

## **Value add:**

- Grow members and the institution value proposition
- Grow membership
- Create awareness
- Become the institution ambassador
- Create a well recognised professional body that has the world class banking professionals

# MARIETJIE FERRERIA

**Current position : Acting CEO (IOBSA)**

**Details of employer : The Institute of Bankers in South Africa**

**Area of Expertise : Registered Assessor & Facilitator**

## **Qualifications and designations:**

- Master of Business Administration,
- Diploma in Banking Credit, Advance Diploma in Credit Management, CAIB SA
- Institute of Bankers Top Student Award,
- International Executive Development Program - GIBS Business School and University of Netherlands – Rotterdam,
- Treasury & Risk Diploma - Academy of Financial Markets,
- Omega Credit skills Training Program Accredited by the London School of Business,
- Professional Banker, CAIB, FIBSA.

## **Value add:**

- Current Director and Acting CEO
- Vice Chairman - Education committee – IOB (SA)
- Institutional Knowledge of the Banking Sector and The Institute of Bankers in South Africa

# NTOKOZO MAHLANGU

**Current position : Risk Manager – Group Risk**

**Detail of employer : Investec Bank**

**Area of Expertise: Risk Management, Business Ethics & Corporate Governance**

## **Qualifications and designations:**

- Ph.D. Candidate (Auditing),
- Master of Science (MSc) Technology and Innovation,
- Bachelor of Accounting Sciences,
- Professional Banker (PBSA).

## **Value add:**

- Aim to transform the Institute into the 4<sup>th</sup> Industrial Revolution way of thinking, by identifying what some of the critical skills that are needed in the 4<sup>th</sup> Industrial Revolution are.
- Co-opted board member - driving active participation of youth membership through the Youth Forum initiative
- In-depth experience and passion for sustainable development, especially youth-focused
- Corporate governance experience in the banking environment which will provide insights to the non- executive board members and enable the board to make informed decisions.
- Independent judgement with strong analytical and risk assessment skills
- Strong interpersonal skills / ability to develop relationships with relevant stakeholders

# SHAUN MICHAEL STARR

**Current position : Manager: Alternative Banking**

**Details of employer : BANKSETA**

**Area of Expertise : Retail Banking & Alternative/Inclusive banking sector skills development**

## **Qualifications and designations:**

- National Higher Diploma in Education NQF 8, majors in Mathematics and Psychology,
- Registered constituent Assessor and moderator,
- Certificate in Business Management,

## **Value add:**

- Direction of skills development in the banking sector.
- The BANKSETA mandate is clear to support the development of professionalization in the sector and to provide direction with the skills needed to take the banking sector forward.
- The BANKSETA has various discretionary grant programmes which will address the skills shortages and other challenges in the banking sector. With the positioning of BANKSETA on the Board these projects can be communicated to all IOBSA stakeholders, to access these opportunities.
- Experience in skills development in professional bodies and SETA's will also add value to the IOBSA. The IOBSA is perfectly positioned to provide a holistic function for skills development in the sector and the re-curriculation of existing legacy qualifications, within its mandate as an AQP with the QCTO.



# SIFISO LUKHELE

**Current position : Global Head of Employee Relations**

**Details of employer : Standard Bank**

**Area of Expertise : Employment law, Employee wellbeing, Company ethics and Negotiations**

**Qualifications and designations:**

- Bachelor of Laws (LLB),
- Bachelor of Arts in Law (BA Law).

**Value add:**

- Has worked in the Banking Industry for a total of fifteen years starting with Nedbank where he worked as a Transformation Consultant for two years and then got promoted to Bank Ombudsman.
- Joined the Transnet Group as an Employee Relations Manager where he served in the then Metrorail group for eight years in various capacities including the position of General Manager Customer Operations for the Gauteng Region.
- Left Metrorail to join the Smollans Group for the position of HR and Legal Director after which he joined ABSA Bank where he served as a Director Human Resources for the Branch Network and then promoted to Employee Relations, Transformation and Wellness Group Head . After ten years in Absa he joined Standard Bank.
- Serving as a Board member of the CCMA for the last ten years
- Aim is to ensure that the Institute positions itself to meet the new economic challenges including Inclusive Banking as well as the entry and prospering of non traditional banking services providers who are slicing away at the very core of Banking.

# TENDAI MUPFUMIRA

**Current position : Group Head of Strategic Analytics & Reporting**

**Details of employer : Nedbank**

**Area of Expertise : Strategy, Market Intelligence, Business Intelligence , Business Management & Innovation**

## **Qualifications and designations:**

- Master of Business Administration,
- Bachelor's in Economics and Information Systems,
- Diploma in Strategy and Innovation,
- Certificate in Strategy and Business Performance – Insead Business School, France (ongoing).

## **Value add:**

- The IOBSA is a perfect platform for banking professionals to meet, share ideas and insights and more importantly effect change in the South African society as a single unit. The prospect of networking with like minded professionals, growing the membership of the platform and collaboratively venturing into sustainable development initiatives for the betterment of South Africa steers Tendai's interest.
- Tendai's vision for IOBSA is to grow its membership and allow for more collaboration among its members through knowledge sharing and sustainable development partnerships. IOBSA should have a louder voice for championing positive change in South Africa.