

**CRITICAL SKILLS LETTERS OFFERED WITHIN THE BANKING SECTOR BY THE INSTITUTE OF BANKERS
IN TERMS OF IMMIGRATION ACT, 2002 (Act No.13 of 2002)**

Number	OFO-code	Occupation Name	Description (OFO)	Minimum Qualification Required	Statutory Professional Body
1	2019-112101	Director (Enterprise/Organisation) (Medium enterprises or larger)	Determines, formulates, and reviews the general policy program and the overall direction of an organisation, within the framework established by a board of directors or a similar governing body.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
2	2019-121301	Policy and Planning Manager	Plans, develops, organises, directs, controls and coordinates policy advice and strategic planning within organisations.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
3	2019-121901	Corporate General Manager (Medium enterprises or larger)	Plans, organises, directs, controls and reviews the day-to-day preparations and major functions of a commercial industrial or other organisation (excluding government or local government) through departmental managers and subordinate executives.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)

4	2019-121905	Programme or Project Manager	Plans, organises, directs, controls and coordinates special programmes or projects.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
6	2019-122105	Customer Service Manager (Business Process Outsourcing Sector)	Plans, administers and reviews customer services and after sales services and maintains sound customer relations.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
7	2019-122301	Research and Development Manager	Plans organises, directs, controls and coordinate research and development activities within organisations.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
11	2019-133101	Chief Information Officer	Plans, organises, directs, controls the ICT strategies, plans and operations of an organisation to ensure the ICT infrastructure supports the organisation's overall operations and priorities.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
12	2019-133103	Data Management Manager	Plans, coordinates, and supervises all activities related to the design, development, and implementation of organisational data base systems.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)

14	2019-143905	Call or Contact Centre Manager	Manages the performance of call centre workers, process and technology against financial and non-financial operational targets.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
61	2019-241103	Tax Professional	Analyses, reports and provides advice on taxation issues to tax entities, prepares and reviews tax returns and reports and handles disputes.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
62	2019-241104	External Auditor	Designs and operates information and reporting systems, procedures and controls to meet external financial reporting requirements.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
64	2019-241201	Investment Analyst	Analyses individual securities, industries and the economy, publishes reports and makes recommendations regarding investments.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
65	2019-241202	Investment Manager	Manages a portfolio of securities, in which he/she may exercise his/her own discretion, on behalf of clients.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)

66	2019-241203	Investment Advisor	Advises clients in respect of securities and other financial investments and instruments.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
67	2019-242103	Business Development Officer (BDO)	Supports the coordination, implementation, monitoring and reporting of local economic development initiatives in creating a conducive environment for entrepreneurs and businesses, encouraging investment, job opportunities to improve the economy and social upliftment of an area.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
68	2019-242202	Policy Analyst	Collects and analyses information and data to produce intelligence for public or private sector organisations to support planning, operations and human resource functions.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)

69	2019-242204	Corporate Treasurer	Manages corporate funding, liquidity and financial risk associated with the profitable development and operation of an organisation. May be involved in acquisitions, disposals and joint ventures.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
70	2019-242208	Organisational Risk Manager	Advises organisations on assessment processes to determine actual and potential risks pertaining to the organisation as a total entity.	Bachelor Honours Degree, Postgraduate Diploma, or Bachelor's Degree (NQF Level 8)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
71	2019-242211	Internal Auditor	Evaluates and improves the effectiveness of risk management, control, and governance processes within an organisation.	Bachelor's Degree or Advanced Diploma (NQF Level 7)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
73	2019-243102	Market Research Analyst	Determines the market for new goods and services, develops advertising strategies, and evaluates the best business sites for commercial organisations.	Master's Degree (NQF Level 9)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)

74	2019-251101	ICT Systems Analyst	Evaluates processes and methods used in existing ICT systems, proposes modifications, additional system components or new systems to meet user needs as expressed in specifications and other documentation.	Bachelor's Degree or Advanced Diploma (NQF Level 7)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
76	2019-251201	Software Developer	Researches, analysis and evaluates requirements for existing or new software applications and designs, develops, tests and maintains software solutions.	Bachelor's Degree or Advanced Diploma (NQF Level 7)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
77	2019-251202	Programmer Analyst	Designs, develops, modifies documents and tests, implements, installs and supports software applications and systems.	Bachelor's Degree or Advanced Diploma (NQF Level 7)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)

78	2019-251203	Developer Programmer	Interprets specifications, technical designs and flow charts, builds maintains and modifies the code for software applications, constructs technical specifications from a business functional model, and tests and writes technical documentation.	Bachelor's Degree or Advanced Diploma (NQF Level 7)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
80	2019-251401	Applications Programmer	Writes and maintains programmable code of software applications and operating systems.	Bachelor's Degree or Advanced Diploma (NQF Level 7)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
81	2019-251901	Computers Quality Assurance Analyst	Installs software and hardware and configures operating system software in preparation for testing and conduct testing.	Bachelor's Degree or Advanced Diploma (NQF Level 7)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)
84	2019-252901	ICT Security Specialist	Establishes, manages and administers an organisation's ICT security policy and procedures to ensure preventive and recovery strategies are in place, and minimise the risk of internal and external security threats.	Bachelor's Degree or Advanced Diploma (NQF Level 7)	Professional body, council or board recognised by SAQA as contemplated in Regulation 9(5)(a)